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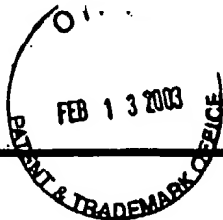
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Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Application Number 09/705,812

Filing Date November 6, 2000

First Named Inventor Rajesh HORA et al.

Art Unit 2152

Examiner Name Unassigned

Attorney Docket Number 42950.000009

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U.S. PATENT DOCUMENTS

Examiner Initials	Cite No.	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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			YES	NO
d	1.	eCharge, eCharge Corporation, www.echarge.com, 12/03/99		
d	2.	Tracy Pletz et al., Summary of the at your risk architecture, 06/03/99		
d	3.	Siebel, Siebel: Ensuring Customer Success, www.siebel.com, 11/17/99		
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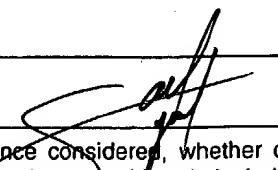
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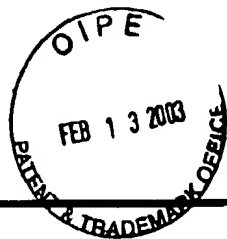


Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		Application Number	09/705,812		
		Filing Date	November 6, 2000		
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		Art Unit	2152		
		Examiner Name	Unassigned		
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Art Unit	2152
Examiner Name	Unassigned

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